

# Mishal Ahmad

Business Development

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Faisalabad, Pakistan

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Excel at diligent work, rapid adaptation, and teamwork. Proficient in navigating computer systems and software applications. Actively engaged in extracurricular activities, demonstrating leadership and effective collaboration. Eager to leverage my blend of technical skills and interpersonal finesse to contribute to driving business growth and make good connections.

## EDUCATION

### Bachelor of Computer Science

Namal University Mianwali

07/2020 - 07/2024

Mianwali, Pakistan

### Intermediate of Computer Science

Aspire Group of Colleges

06/2018 - 06/2020

Faisalabad, Pakistan

## WORK EXPERIENCE

### Intern Training

Ace Customer Care (SMC Pvt) Ltd.

07/2023 - 08/2023

Lahore, Pakistan

#### Achievements/Tasks

- Communicated with 200+ customers by phone, email, or in-person to provide information. Recognized and evaluated customers' needs to achieve satisfaction.
- Fostered positive relationships with vendors to ensure the timely and cost-effective delivery of services.

### Student Work Study Program

Namal University Mianwali

01/2023 - 04/2024

Mianwali, Pakistan

#### Achievements/Tasks

- Assisted in Medical Office. Supported healthcare professionals in delivering patient care, managing administrative tasks, ensuring smooth clinic operations, and providing first aid.
- Maintaining composure under pressure, communicating effectively, demonstrating attention to detail, and exhibiting strong organizational skills.

### Aspire Leaders Program

Aspire Institute

05/2024 - 07/2024

Massachusetts, United States

Academic and professional development program for low-income and first in family college students supported by HarvardX coursework and Harvard University Faculty. Selective program with applicants 100+ countries.

#### Achievements/Tasks

- Cultivate cultural awareness and competency through peer interactions.
- Developed skills conducive to advancing into leadership roles. Enhanced proficiency in articulating my skills and experience.
- Build confidence in applying my strengths to pursue future aspirations. Coursework includes certificates in project management and data analytics.

## SKILLS

MySQL

Python

AI/ML

GitHub

Relationship Building

MS Office

Communication

Latex

Leadership

Organization & Task Management

Presentation

Project Management

Analytical Analysis

Problem Solving

Networking & Negotiation

## UNDERGRADUATE PROJECTS

### FYP-Animated Video Generation using Text Prompts (09/2023 - 07/2024)

- Mastered Natural Language Processing for interpreting text-based prompts using Large Language Models (LLMs).
- We employed machine learning techniques to train systems for autonomous image generation and for video creation.
- We're optimizing model performance to enhance efficient animated video creation.

## CERTIFICATES

### Certificate of Completion in Soft Skills Development Training Program Conducted by PEEF, Pakistan

To inculcate the knowledge and impart soft skills to six hundred (600) PEEF scholars having diverse geographical and educational backgrounds; enabling them to adopt and practice different skills and act as leaders' / role models for fellow students and contribute to nation building.

### SAC E-Commerce Training Certificate by HCC Technology Foundation, Pakistan

### Certificate of Completion Python Hackathon 2021, University of Glasgow, Scotland

### Alumina of Digi Skills Training Program, Pakistan

## LANGUAGES

Urdu

Native or Bilingual Proficiency

English

Full Professional Proficiency

Punjabi

Native or Bilingual Proficiency