

# Salwa Khan

Visa Manager | Business Analytics | Social Media & Marketing

Data-driven Visa Manager Agent with 2+ years of experience in visa processing, client management, and social media marketing. Specializing in data analytics with expertise in Power BI, Excel, and data-driven decision-making. Strong leadership as President of Namal Dramatics Society, with experience in event management and team coordination. Passionate about using data insights to drive efficiency and growth

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#### **EDUCATION**

## **Bachelor of Business Administration** Namal University

11/2021 - Present

Mianwali, Pakistan

### **WORK EXPERIENCE**

# Visa Manager Real Migration and Education

02/2023 - Present

Australia

Achievements/Tasks

- Processed visa applications by accurately filling out forms and ensuring compliance with immigration policies.
- Collected, reviewed, and verified client documentation to minimize errors and improve approval rates.
- Maintained client records and managed communication to provide updates on application status.
- Created engaging marketing content using Canva and managed social media campaigns across multiple platforms.
- Streamlined the document collection and submission process, improving efficiency and client satisfaction .

## **President**

## Namal Dramatics Society, Namal University

05/2024 - Present

Achievements/Tasks

- Led a team to organize large-scale events, including stage plays, musical performances, and cultural activities.
- Managed event logistics, budgeting, and sponsorship acquisition, ensuring smooth execution.
- Developed promotional strategies and managed social media campaigns to increase audience engagement.
- Fostered teamwork and leadership skills among society members, enhancing their professional growth.

#### Intern

Jazz

07/2024 - 09/2024

Achievements/Tasks

- Interacted with customers, addressing queries and providing support.
- Performed data entry and management, ensuring accuracy and efficiency.
- Collaborated with a team to streamline workflows and improve productivity.

## **SKILLS**

Dashboard Creation Power BI

**Event Organization** 

#### PERSONAL PROJECTS

MBTI Personality-Based Recommendation System (FYP)

- Developed an Al-driven system that matches candidates to job roles based on MBTI personality traits.
- Implemented machine learning models using synthetic and realworld HR datasets for improved hiring efficiency.

#### Superstore Sales Dashboard (Semester Project)

- Developed a dynamic Superstore Sales Dashboard in Power BI to analyze sales performance, revenue trends, and customer insights.
- Integrated KPIs, data visualization, and advanced DAX functions to enhance business intelligence and decision-making.

## **CERTIFICATES**

Excel

Data Analysis in Excel

Power BI

Immigration Law Fundamentals

Client Management and Customer Success

Effective Communication for Professional Success

## **LANGUAGES**

Urdu

Elementary Proficiency Native or Bilingual Proficiency

English

Native or Bilingual Proficiency

#### INTERESTS

Social Media Marketing

**Event Management** 

Graphic Designing

Watching Movies